

Gas Meter Relocation Form (*Requires to attach the wide & close angle photos)

You can ask your gas fitter to assist you with the completion of the form, or have them complete the form on your behalf.

Part 1: Customer Details			
Account Number			
Name			
Contact Number			
Email Address			
Part 2: Site Details			
Unit Number			
Street Number			
Street Name			
Suburb			
City/Town			
Part 3: Gas fitter Details			
Name			
Company			
Contact Number			
Email Address			
Part 4: List of appliances			
Choose an item.	Quantity:	Load(MJ):	Pressure(kPA):
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Choose an item.	Quantity:	Load(MJ):	Pressure(kPA):
Choose an item.	Quantity:	Load(MJ):	Pressure(kPA):
Total Outlet Pressure(kPA)			
Part 5: Connection Details			
ICP Number if known			
Building Type	Choose an item.		
Order Type	Relocation		
Regulator Type	Choose an item.		
Meter Location			
Distance From Boundary(m)			
Date Livening Required			

Here's our step-by-step guide to getting a new connection set up.

1. We will send the above information to the network company.
2. The network company will assess your connection requirements and get back to you within 10 working days, to let you know if there is a suitable connection available which you can proceed with, or if further network design and construction works are required for your connection to proceed.
3. If further network design/works is required, these will be quoted to you by the network company and you will liable for the costs of these works. Once you've accepted the quote and have made the payment, the work can commence. The work can take 6-8 weeks once the payment has been received
4. Construction of your service main can be done by your gas fitter. Your gas fitter will organise the connection to be inspected and livened to the network.
5. A turndown fee of \$85 will be charged if the site is not ready, or the job is cancelled due to the wrong type of installation booked for the installation date.
6. Upon meter installation, we will begin billing you for your gas consumption from the new meter.