

COLOUR	POWER	OPTICAL	ALARM	LAN 1-4	POTS	UPDATE
⊘ No light	No power on the ONT.	No active Fibre service on the line.	N/A	No connection detected. Please check a wired connection up to WAN port on your router.	N/A	N/A
● Red	Operating from battery not mains power.	Problem with your service. Please contact us.	ONT has failed. Please contact us.	N/A	N/A	Software download failure to ONT. Please contact us.
● Green	Good ONT is connected.	Good Fibre service is active.	No alarm. Everything is working fine.	N/A	N/A	ONT software update is underway.
● Green & flashing	N/A	Good Fibre service is active and in use.	N/A	N/A	N/A	N/A
● Orange	N/A	N/A	N/A	Good Internet is connected.	N/A	N/A
● Orange & flashing	N/A	N/A	N/A	Good Internet is connected and in use.	N/A	N/A

When your Internet is connected, lights on your ONT need to be as below.

● **Power :** Green light on ● **Optical :** Green light on ● **LAN 1-4 :** Orange light on