COLOUR	POWER	PON	LOS	LAN 1-4	TEL1	TEL2
○ No light	No power on the ONT.	No active Fibre service. Please contact us.	N/A	No connection detected. Please check a wired connection up to WAN port on your router.	N/A	N/A
• Red	N/A	N/A	Problem with your ONT connection. Please contact us.	N/A	N/A	N/A
Red & flashing	N/A	N/A	Problem with your ONT connection. Please contact us.	N/A	N/A	N/A
<ul><li>Green</li></ul>	<b>Good</b> ONT is connected.	<b>Good</b> Fibre service is active.	N/A	Good Internet is connected.	N/A	N/A
<ul><li>Green &amp; flashing</li></ul>	N/A	<b>Good</b> Fibre service is active and in use.	N/A	Good Internet is connected and in use.	N/A	N/A
<ul><li>Orange</li></ul>	N/A	N/A	N/A	N/A	N/A	N/A
Orange & flashing	N/A	N/A	N/A	N/A	N/A	N/A

When your Internet is connected, lights on your ONT need to be as below.

• **Power:** Green light on

• **Optical**: Green light on

• LAN 1-4: Green light on