

Your Fibre broadband set up for Fritz Box 7360 modem (router)



BYO modem when transition

Please ensure that you do not make any changes to your modem settings while you are connected until our broadband service is activated, as this may result in a loss of connection with your current service provider. You will need to wait until our broadband service is fully connected. We will send you notifications once our broadband service is booked and/or connected, or you can also check the order status on our MyMegatel app.

BYO modem when new connection

You can set up your modem now and be ready for our broadband service to be connected. We will send you notifications once our broadband service is booked and/or connected, or you can also check the order status on our MyMegatel app.

Please also note that our [BYO Modem Terms and Conditions](#) will apply.

Step 1. Log in to the modem (router) configuration page.

1. Connect your device (mobile phone, laptop, tablet etc) to the modem (router)'s Wi-Fi network first. Your modem (router) usually has default Wi-Fi name and password on the back or bottom of the modem (router). You can connect your device to the modem (router) with LAN cable if you have trouble with Wi-Fi connection.
2. Open a web browser on your device.
3. Enter fritz.box on the address bar
4. If it is your first time trying to log-in, then you can go ahead without a username. Select '**Skip This Step**' to continue.

Step 2. Set up your modem (router) for the connection

1. When you are logged in, please select the menu '**Internet**' -> '**Account Information**' -> '**Internet Connection**'.
2. Please configure your modem (router) settings as below:

Internet Service Provider	Other
Name	Megatel
Connection Via	External Modem or Router
Operating Mode	Make Own Connection to the Internet
Is Account Information Required	Yes
Username	nga@megatel.co.nz
Password	megatel
Upstream	320000kbits/s
Downstream	320000kbits/s
Select	Change Connection Settings
Maintain Permanently	Ticked
Use VLAN for Internet Access	Ticked
Check the Internet connection after 'Apply'	Ticked
** Please also look for options and set VLAN setting Disable .	

Please click on '**Apply**' and '**Submit**' to save the settings.

3. Please check connection. If still not working, please restart the modem (router).